303 - Department of Health

A001 Department of Health Administration

Statewide Result Area: Improve the health of Washingtonians

Statewide Strategy: Increase healthy behaviors

Expected Results

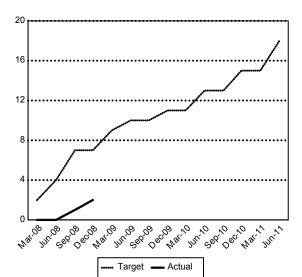
Leadership and organizational support ensure a reliable and responsive public health network.

Number of technology systems supporting critical health programs which are mirrored at an alternate site.

		site.		
Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	18		
	7th Qtr	15		
	6th Qtr	15		
	5th Qtr	13		
	4th Qtr	13		
	3rd Qtr	11		
	2nd Qtr	11		
	1st Qtr	10		
2007-09	8th Qtr	10		
	7th Qtr	9		
	6th Qtr	7	2	(5)
	5th Qtr	7	1	(6)
	4th Qtr	4	0	(4)
	3rd Qtr	2	0	(2)



Mirrored technology systems, which are geographically separated, ensure critical health programs can continue providing services if their supporting primary technology system fails. Data Source: Department of Information Resource Mgmt. Report Frequency: Quarterly reporting is cumulative. Measure began in 07-09.



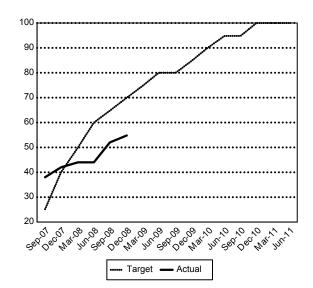
Percentage of critical health technology systems	
with supporting disaster recovery plans.	

Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	100%		
	7th Qtr	100%		
	6th Qtr	100%		
	5th Qtr	95%		
	4th Qtr	95%		
	3rd Qtr	90%		
	2nd Qtr	85%		
	1st Qtr	80%		
2007-09	8th Qtr	80%		
	7th Qtr	75%		
	6th Qtr	70%	55%	(15)%
	5th Qtr	65%	52%	(13)%
	4th Qtr	60%	44%	(16)%
	3rd Qtr	50%	44%	(6)%
	2nd Qtr	40%	42%	2%
	1st Qtr	25%	38%	13%

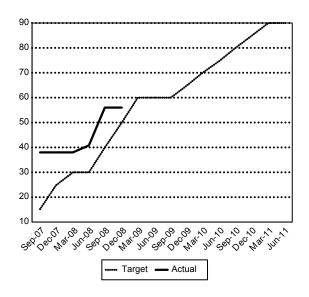


This measures number of completed disaster recovery plans for those department systems which must be recovered in 72 hours or less (32 plans required.) Data Source: Department of Information Resource Mgmt. Report

Frequency: Quarterly. Measure began in 07-09.



Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	90%		
	7th Qtr	90%		
	6th Qtr	85%		
	5th Qtr	80%		
	4th Qtr	75%		
	3rd Qtr	70%		
	2nd Qtr	65%		
	1st Qtr	60%		
2007-09	8th Qtr	60%		
	7th Qtr	60%		
	6th Qtr	50%	56%	6%
	5th Qtr	40%	56%	16%
	4th Qtr	30%	41%	11%
	3rd Qtr	30%	38%	8%
	2nd Qtr	25%	38%	13%
	1st Qtr	15%	38%	23%



This measures number of completed business continuity plans for those offices and divisions which provide vital health services to our public. Vital services are defined as those services which must be provided immediately following a disaster (31 plans required.) Data Source: Department of Information Resource Mgmt. Report Frequency: Quarterly. Measure began 07-09.

A002 Chronic Disease Prevention

Statewide Result Area: Improve the health of Washingtonians

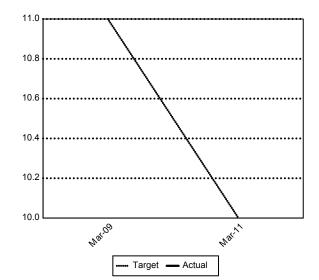
Statewide Strategy: Increase healthy behaviors

Expected Results

People have the information they need to prevent disease and injury, manage chronic conditions, and make healthy decisions.

Percent of 10th graders who report smoking in the last 30 days.

В	iennium	Period	Target	Actual	Variance
2	009-11	7th Qtr	10%		
2	007-09	7th Qtr	11%		

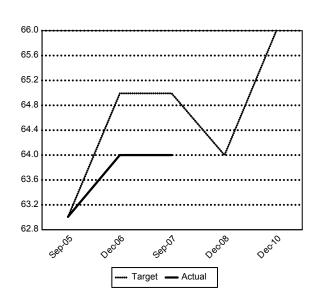


7G0

Despite a recent upturn in smoking rates among 10th graders, overall progress among the entire youth population has been maintained. Target 10% or less by 2010 (Healthy People). Data source: Healthy Youth Survey - Healthy Youth Survey, a biennial paper and pencil survey administered in even years statewide in Washington classrooms. Data from this survey are released only once per biennium - typically in Quarter 7. Measure began in 07-09.

Percent of adults meeting the recommendations for moderate or vigorous physical activity

		<u> </u>		
Biennium	Period	Target	Actual	Variance
2009-11	6th Qtr	66%		
2007-09	6th Qtr	64%		
	1st Qtr	65%	64%	(1)%
2005-07	6th Qtr	65%	64%	(1)%
	1st Qtr	63%	63%	0%

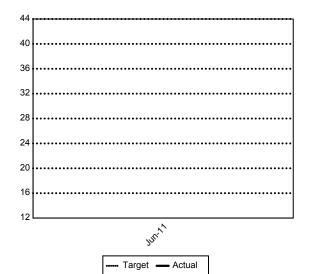


7A02

Strategies to reduce obesity focus on environmental and behavioral change to increase physical activity and healthy eating. Data Sources: Washington State Behavioral Risk Factor Surveillance System. Results are compiled from responses to two survey questions that relate to activity levels. Reporting Frequency: Every 2 years (odd years) Q6. Measure began in 05-07.

Percent of adults, age 18 and older, who eat fruits and vegetables at least 5 times a day.

Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	27.6%		



7K02

Eating fruits and vegetables is a recommended strategy to reduce obesity and chronic disease. Data Source: Behavior Risk Factor Surveillance Survey. Reporting Frequency: every 2 years, Q8, odd years. Measure begins in 09-11.

Percent of current adult cigarette smokers.

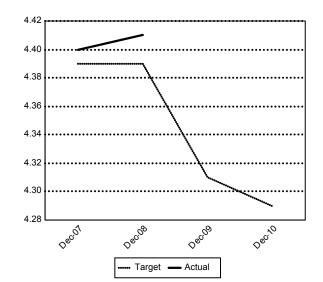
Biennium	Period	Target	Actual	Variance
2009-11	6th Qtr	17%		
	2nd Qtr	17.6%		
2007-09	6th Qtr	18.1%		
	2nd Qtr	18.7%	17%	(1.7)%
2005-07	6th Qtr	19.2%	17.6%	(1.6)%
	2nd Qtr	19.8%	19.5%	(0.3)%

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7B02

Tobacco use is the leading cause of preventable death in Washington State and across the country. Smoking is also a risk factor for heart disease, stroke, lung cancer and chronic lung disease - 8,000 people die from smoking-related causes in Washington each year. Data Sources: Behavioral Risk Factor Surveillance System. Data is reported when received from CDC and represents performance in previous year. Reporting Frequency: Annual in Q2 and Q6. Measure began in 05-07.

Slow the obesity annual growth rate.					
Biennium	Period	Target	Actual	Variance	
2009-11	6th Qtr	4.29%			
	2nd Qtr	4.31%			
2007-09	6th Qtr	4.39%	4.41%	0.02%	
	2nd Qtr	4.39%	4.4%	0.01%	



7J02

Obesity in Washington has doubled in the last two decades. As the rate of obesity increases, so do the rates of chronic disease -- diabetes, heart disease, stroke, hypertension, some types of cancers and related health care cost. Data Source: Behavior Risk Factor Surveillance Survey. Report Frequency: Annually in Q2 and Q6. Measure began in 07-09.

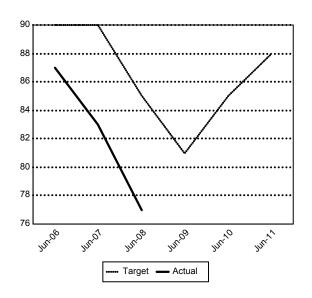
A003 Drinking Water Protection

Statewide Result Area: Improve the health of Washingtonians
Statewide Strategy: Mitigate environmental hazards

Expected Results

People using public water systems have safe and reliable drinking water.

Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	88%		
	4th Qtr	85%		
2007-09	8th Qtr	81%		
	4th Qtr	85%	77%	(8)%
2005-07	8th Qtr	90%	83%	(7)%
	4th Qtr	90%	87%	(3)%
2B03		se items more lik		



A004 Public Health Emergency Preparedness and Response

Statewide Result Area: Improve the health of Washingtonians
Statewide Strategy: Identify and mitigate health risk factors

Expected Results

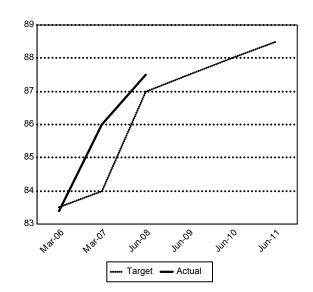
Public agencies are better equipped to help people through a public health emergency.

Increase the percentage of major trauma patier	ıts
who survive.	

Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	88.5		
	4th Qtr	88		
2007-09	8th Qtr	87.5		
	4th Qtr	87	87.5	0.5
2005-07	7th Qtr	84	86	2
	3rd Qtr	83.5	83.4	(0.1)



Trauma is defined as a major single or multi-system injury that requires immediate medical or surgical intervention or treatment to prevent death or permanent disability. Trend data show a continuous improvement in the system that results in an improved survival rate for major trauma patients in Washington. Causes of trauma include motor vehicle crashes, falls, intentional violence. Data Source: Washington State Trauma Registry. Report Frequency: Annually Q4 and Q8. Began in 05-07.

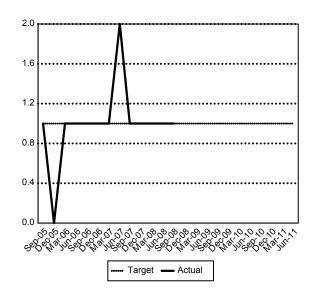


Number of successfully completed Proficier	ιсу
Testing programs for agents of biological the	reat.

Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	1		
	7th Qtr	1		
	6th Qtr	1		
	5th Qtr	1		
	4th Qtr	1		
	3rd Qtr	1		
	2nd Qtr	1		
	1st Qtr	1		
2007-09	8th Qtr	1		
	7th Qtr	1		
	6th Qtr	1		
	5th Qtr	1	1	0
	4th Qtr	1	1	0
	3rd Qtr	1	1	0
	2nd Qtr	1	1	0
	1st Qtr	1	1	0
2005-07	8th Qtr	1	2	1
	7th Qtr	1	1	0
	6th Qtr	1	1	0
	5th Qtr	1	1	0
	4th Qtr	1	1	0
	3rd Qtr	1	1	0
	2nd Qtr	1	0	(1)
	1st Qtr	1	1	0



This measures the Public Health Laboratories' proficiency in testing specimens for the presence of biological threats. Maintaining proficiency is an important part of preparing for emergencies. Data Source: Laboratory specimen results Report Frequency: Quarterly. Measure began in 05-07.

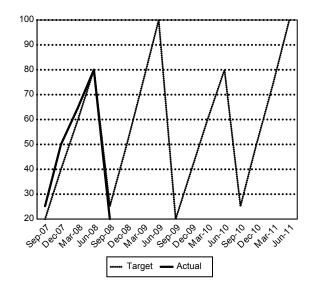


Percent of corrective action plan recommendations
from previous year's exercises implemented.

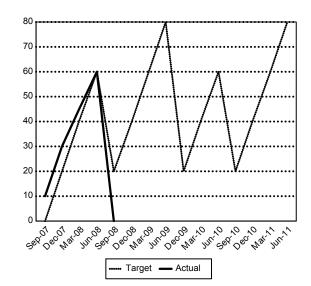
Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	100%		
	7th Qtr	75%		
	6th Qtr	50%		
	5th Qtr	25%		
	4th Qtr	80%		
	3rd Qtr	60%		
	2nd Qtr	40%		
	1st Qtr	20%		
2007-09	8th Qtr	100%		
	7th Qtr	75%		
	6th Qtr	50%		
	5th Qtr	25%	20%	(5)%
	4th Qtr	80%	80%	0%
	3rd Qtr	60%	65%	5%
	2nd Qtr	40%	50%	10%
	1st Qtr	20%	25%	5%



Emergency response exercises are valuable to evaluate and implement corrective action plans from previous year's exercises to current year's plans. Data Source: Corrective Action Plans & After Action Plans. Report Frequency: Quarterly. Measure began in 07-09.



Percent of recommendations identified in the corrective action plans that are tested in the subsequent emergency response exercises.					
Biennium	Period	Target	Actual	Variance	
2009-11	8th Qtr	80%			
	7th Qtr	60%			
	6th Qtr	40%			
	5th Qtr	20%			
	4th Qtr	60%			
	3rd Qtr	40%			
	2nd Qtr	20%			
2007-09	8th Qtr	80%			
	7th Qtr	60%			
	6th Qtr	40%			
	5th Qtr	20%	0%	(20)%	
	4th Qtr	60%	60%	0%	
	3rd Qtr	40%	45%	5%	



9N04

2nd Qtr

1st Qtr

Corrective Action Plans are identified after each emergency response exercise. They must be tested for effectiveness and then implemented. Data Source: Corrective Action Plans & After Action Plans. Report Frequency: Quarterly. Measure began in 07-09.

20%

0%

30%

10%

10% 10%

Comment: .

A005 Community Environmental Health

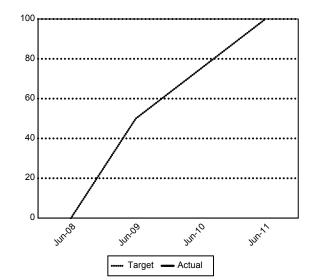
Statewide Result Area: Improve the health of Washingtonians
Statewide Strategy: Mitigate environmental hazards

Expected Results

The places where people live, work and play are healthy and safe from hazards in the environment.

Percent of Puget Sound local health jurisdictions that have developed data to inventory and map on-site sewage systems in marine recovery areas.

Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	100%		
	4th Qtr	75%		
2007-09	8th Qtr	50%		
	4th Qtr	0%	8%	8%

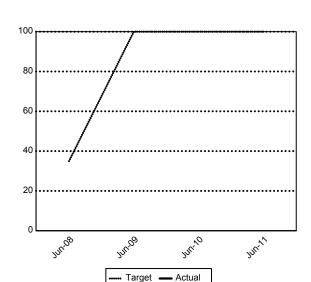


2S05

Marine recovery area is an area that has been identified as needing additional requirements for on-site sewage disposal systems to reduce the impact of nitrogen and other contaminants on marine waters. Data Source: Office of Shellfish and Water Protection. Report Frequency: Annually Q4 and Q8. Measure begain in 05-07. Measure began 07-09.

Percent of Puget Sound sites with a potential human exposure that have been evaluated for health risks.

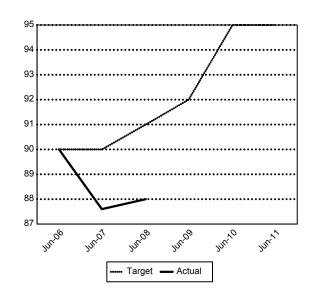
Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	100%		
	4th Qtr	100%		
2007-09	8th Qtr	100%		
	4th Qtr	35%	16%	(19)%



2T05

This measure looks at hazardous waste sites that impact Puget Sound waters and have a potential human exposure. There are currently 32 sites identified by the Department of Ecology. Six sites have been evaluated for health risks and one additional is in progress. Work will continue on the remaining sites as data becomes available. Data Source: Office of Environmental Health Assessment. Report Frequency: Annual Q4 and Q8. Measure began 07-09.

Percent of radiation inspections completed with no critical violations.						
Biennium	Period	Target	Actual	Variance		
2009-11	8th Qtr	95%				
	4th Qtr	95%				
2007-09	8th Qtr	92%				
	4th Qtr	91%	88%	(3)%		
2005-07	8th Qtr	90%	87.6%	(2.4)%		
	4th Qtr	90%	90%	0%		
or present Radiation	more significar	items more likel nt risk. Data Sov port Frequency: 7.	urce: Office of	,		



A007 Shellfish and Food Safety

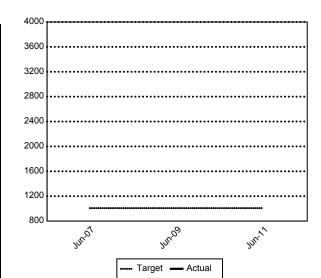
Statewide Result Area: Improve the health of Washingtonians
Statewide Strategy: Mitigate environmental hazards

Expected Results

Shellfish from Washington waters is safe to eat. Restaurants and other food businesses sell and serve food that is safe to eat.

Number of acres of shellfish beds reopened that are currently closed to commercial and recreational harvest.

Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	1,000		
2007-09	8th Qtr	1,000		
2005-07	8th Qtr	1,000	3,697	2,697



2F07

This measure demonstrates when marine water quality is improved. Data Source: Office of Shellfish and Water Protection. Report Frequency: Q8 End of Biennium.

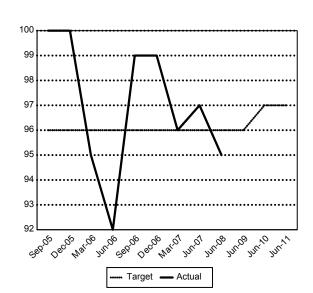
Measure began in 05-07.

Percent of shellfish inspections completed with no critical violations.

Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	97%		
	4th Qtr	97%		
2007-09	8th Qtr	96%		
	4th Qtr	96%	95%	(1)%
2005-07	8th Qtr	96%	97%	1%
	7th Qtr	96%	96%	0%
	6th Qtr	96%	99%	3%
	5th Qtr	96%	99%	3%
	4th Qtr	96%	92%	(4)%
	3rd Qtr	96%	95%	(1)%
	2nd Qtr	96%	100%	4%
	1st Qtr	96%	100%	4%

2D07

Critical violations: those items more likely to cause harm or present more significant risk. Data Source: Office of Shellfish and Water Protection. Report Frequency: Annual Q4 and Q8. Measure began in 05-07.



A008 Strengthening the Public Health Network

Statewide Result Area: Improve the health of Washingtonians

Statewide Strategy: Mitigate environmental hazards

Expected Results

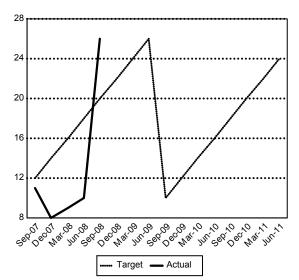
The public depends on a resilient and effective public health network. The public health network is coordinated and responsive to the public's needs.

Increase the percentage of deaths that are reported	
through the Electronic Death Registration System	
(EDRS).	

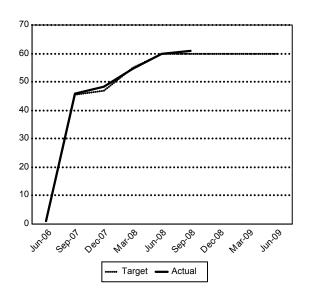
Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	24%		
	7th Qtr	22%		
	6th Qtr	20%		
	5th Qtr	18%		
	4th Qtr	16%		
	3rd Qtr	14%		
	2nd Qtr	12%		
	1st Qtr	10%		
2007-09	8th Qtr	26%		
	7th Qtr	24%		
	6th Qtr	22%		
	5th Qtr	20%	26%	6%
	4th Qtr	18%	10%	(8)%
	3rd Qtr	16%	9%	(7)%
	2nd Qtr	14%	8%	(6)%
	1st Qtr	12%	11%	(1)%



Reporting deaths quickly through an electronic system saves on time and resources. Prior method was being done by a paper process. Q4 07-09 the electronic death registration system has suffered technical set backs. Targets adjusted. Data Source: Electronic Death Registration System. Report Frequency: Quarterly. Measure began in 07-09.



Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	60%		
	7th Qtr	60%		
	6th Qtr	60%		
	5th Qtr	60%	61%	1%
	4th Qtr	60%	60%	0%
	3rd Qtr	55%	54.6%	(0.4)%
	2nd Qtr	47%	48.4%	1.4%
	1st Qtr	45.5%	45.7%	0.2%
2005-07	4th Qtr	1%	1%	0%
<i>9B08</i>				
-	-	in 2006. The tra		for
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A010 Family and Child Health and Safety

Statewide Result Area: Improve the health of Washingtonians

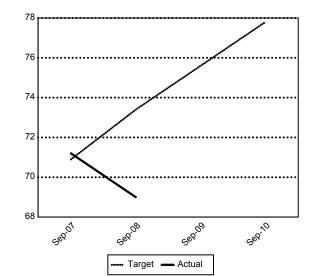
Statewide Strategy: Increase healthy behaviors

Expected Results

Washington has healthy infants, children, youth and well-informed parents. Communities are safe and supportive of children, youth and families.

Proportion of children who receive all recommended vaccines (15 dose series).

		•		
Biennium	Period	Target	Actual	Variance
2009-11	5th Qtr	77.8%		
	1st Qtr	75.6%		
2007-09	5th Qtr	73.4%	69%	(4.4)%
	1st Qtr	70.9%	71.2%	0.3%

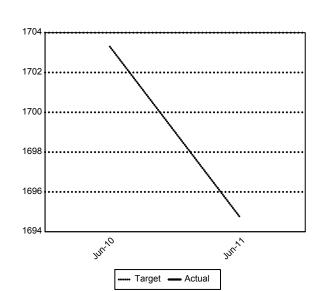


7G10

Immunization is the single most important method to protect children against serious and sometimes deadly infectious diseases. There are no effective alternatives. Data Source: National Immunization survey conducted annually by CDC. Data reported in September of each year and represents previous year's performance. Reporting Frequency: Q1 and Q5. Measure began in 07-09.

Decrease rate of hospitalizations due to falls for the 65 and older population. (per 100,000)

Biennium	Period	Target	Actual	variance
2009-11	8th Qtr	1,694.7		
	4th Qtr	1,703.3		

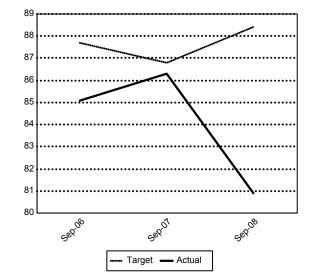


6A10

Most falls are caused by an interaction between person and environment-for example, when a person with balance problems encounters a tripping hazard in a poorly lighted room. Over 1/2 of falls occur in/around the home. Research has shown that interventions include older adult prevention/education as well as educ. for family members and health care providers. Data Source: Comprehensive Hospital Abstract Reporting System. Reporting Frequency: Annually Q4 and Q8. Begins in 09-11.

Percent of children 19-35 months of age receiving the 4th DTaP.

Biennium	Period	Target	Actual	Variance
2007-09	5th Qtr	88.4%	80.9%	(7.5)%
	1st Qtr	86.8%	86.3%	(0.5)%
2005-07	5th Qtr	87.7%	85.1%	(2.6)%

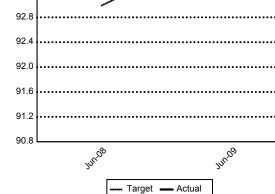


7A10

Goal of 90% healthy people by 2010. Data source: National Immunization Survey reported Q1 and Q5. Targets were adjusted for the 2007-09 biennium to reflect more realistic incremental goals for achieving 90% vaccination rate by 2010, in alignment with the national Healthy People 2010 goal. Reported annually at approximately August of the following year. Measure began in Q5 of 05-07.

Percent of kindergartners who have received the recommended vaccine for DTaP immunization.

Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	94%		
	4th Qtr	93%	90.9%	(2.1)%

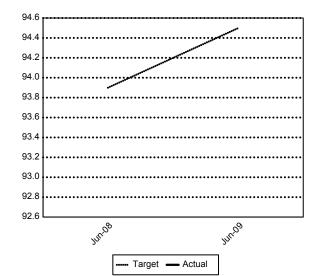


93.6

7L10

Percent of kindergartners who have received the recommended vaccine for HepB immunization.

Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	94.5%		
	4th Qtr	93.9%	92.7%	(1.2)%

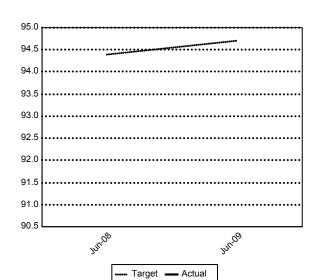


7Q10

Immunization is the single most important method to protect children against serious and sometimes deadly infectious diseases. There are no effective alternatives. Data available annually in Q4 and Q8.

Percent of kindergartners who have received the recommended vaccine for measles immunization.

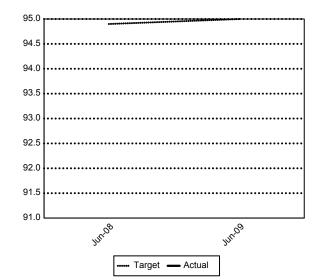
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	94.7%		
	4th Qtr	94.4%	90.9%	(3.5)%



7M10

Percent of kindergartners who have received the recommended vaccine for mumps immunization.

Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	95%		
	4th Qtr	94.9%	91.1%	(3.8)%

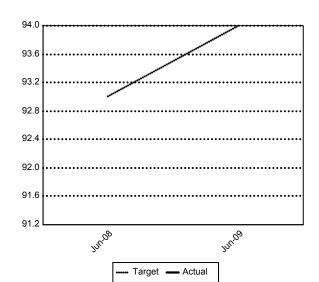


7N10

Immunization is the single most important method to protect children against serious and sometimes deadly infectious diseases. There are no effective alternatives. Data available annually in Q4 and Q8.

Percent of kindergartners who have received the recommended vaccine for polio immunization.

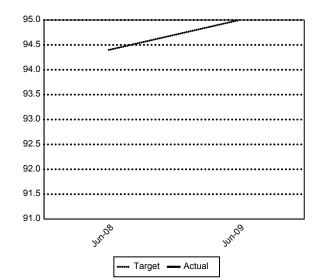
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	94%		
	4th Qtr	93%	91.4%	(1.6)%



7H10

Percent of kindergartners who have received the recommended vaccine for rubella immunization.

Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	95%		•
	4th Qtr	94.4%	91.1%	(3.3)%

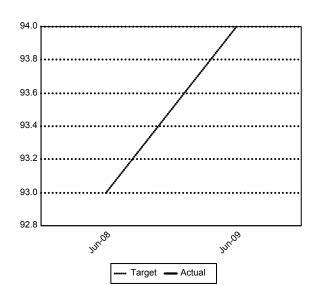


7P10

Immunization is the single most important method to protect children against serious and sometimes deadly infectious diseases. There are no effective alternatives. Data available annually in Q4 and Q8.

Percent of kindergartners who have received the recommended vaccine for varicella immunization.

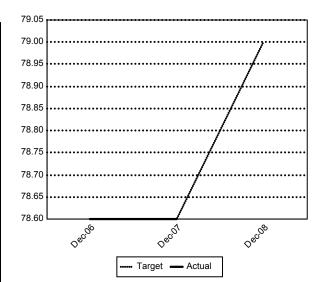
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	94%		
	4th Qtr	93%	92.9%	(0.1)%



7R10

Percent of women who receive prenatal care during the first trimester.

Biennium	Period	Target	Actual	Variance
2007-09	6th Qtr	79%		
	2nd Qtr	78.6%	78.6%	0%
2005-07	6th Qtr	78.6%	78.6%	0%



7K10

Target: Healthy People 2010 Target: 90%. Baseline data for 2006 show 78.6% first trimester entry. This number has been declining for three years. For January 23, 2008 GMAP, DOH and DSHS set a joint (interim) target of 79% - keeping the rate the same as data reported in Qtr 2. Data Source: Vital Statistics Birth Certificate. Reported Q2 and Q6 of each year. Measure began in 05-07.

Percent of women who smoke during third trimester.

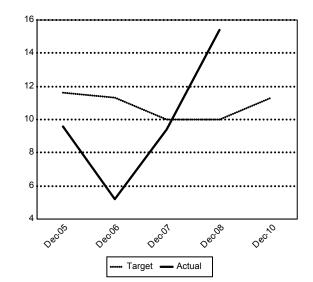
Biennium	Period	Target	Actual	Variance
2007-09	7th Qtr	9%		
	3rd Qtr	9.4%	12.2%	2.8%
2005-07	2nd Qtr	9.4%	9.2%	(0.2)%

12.0

7J10

Target is 8% or less by 2010. Baseline established in Q2 of 05-07. Data Source: Pregnancy Risk Assessment Monitoring System. Reported Q3 and Q7 of each year. Measure began in 05-07.

Reduce rate of sales of tobacco to minors.					
Biennium	Period	Target	Actual	Variance	
2009-11	6th Qtr	11.3%			
2007-09	6th Qtr	10%	15.4%	5.4%	
	2nd Qtr	10%	9.4%	(0.6)%	
2005-07	6th Qtr	11.3%	5.2%	(6.1)%	
	2nd Qtr	11.6%	9.6%	(2)%	



0010

Tobacco use is the leading cause of preventable death in WA state and across the country. Smoking is also a risk factor for heart disease, stroke, lung cancer and chronic lung disease - 8,000 people die from smoking-related causes in WA each year. Data Source: State-administered series of sting operations conducted yearly in which minors attempt to purchase cigarettes at retailers selected randomly. Reporting Frequency: Annually Q2 and Q6. Measure began in 05-07.

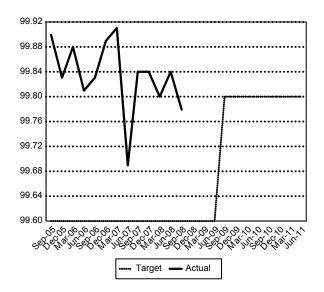
A011 Public Health Laboratory

Statewide Result Area: Improve the health of Washingtonians
Statewide Strategy: Identify and mitigate health risk factors

Expected Results

Public health departments and health care providers receive accurate and timely, science-based information to use when making decisions about public health.

		tested in Wasl disorders tha	•	
Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	99.8%		
	7th Qtr	99.8%		
	6th Qtr	99.8%		
	5th Qtr	99.8%		
	4th Qtr	99.8%		
	3rd Qtr	99.8%		
	2nd Qtr	99.8%		
	1st Qtr	99.8%		
2007-09	8th Qtr	99.6%		
	7th Qtr	99.6%		
	6th Qtr	99.6%		
	5th Qtr	99.6%	99.78%	0.18%
	4th Qtr	99.6%	99.84%	0.24%
	3rd Qtr	99.6%	99.8%	0.2%
	2nd Qtr	99.6%	99.84%	0.24%
	1st Qtr	99.6%	99.84%	0.24%
2005-07	8th Qtr	99.6%	99.69%	0.09%
	7th Qtr	99.6%	99.91%	0.31%
	6th Qtr	99.6%	99.89%	0.29%
	5th Qtr	99.6%	99.83%	0.23%
	4th Qtr	99.6%	99.81%	0.21%
	3rd Qtr	99.6%	99.88%	0.28%
	2nd Qtr	99.6%	99.83%	0.23%
	1st Qtr	99.6%	99.9%	0.3%
genetic di the oppor their cond them pern	sorders that car tunity to live hed litions were dete nanent disability	Washington in on the treated. Che althy productive ected and treated or death. Data base. Reporting	ildren are given lives because d in time, sparin a Source: DOH	ı



A013 State Board of Health

Quarterly. Measure began in 05-07.

Statewide Result Area: Improve the health of Washingtonians

Statewide Strategy: Increase healthy behaviors

Expected Results

Public health rules and state policy recommendations reflect current scientific knowledge, public values and the perspectives of health practitioners, local governments and consumers.

A014 Access to Quality of Health Care Services

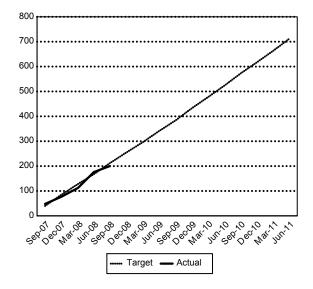
Statewide Result Area: Improve the health of Washingtonians
Statewide Strategy: Provide access to appropriate health care

Expected Results

People receive professional, safe and reliable health care from qualified providers and facilities.

Increase the number of health care providers recruited to serve Medicaid and other underserved populations.

populations.						
Biennium	Period	Target	Actual	Variance		
2009-11	8th Qtr	714				
	7th Qtr	666				
	6th Qtr	618				
	5th Qtr	571				
	4th Qtr	524				
	3rd Qtr	478				
	2nd Qtr	432				
	1st Qtr	386				
2007-09	8th Qtr	340				
	7th Qtr	297				
	6th Qtr	255				
	5th Qtr	212	200	(12)		
	4th Qtr	170	175	5		
	3rd Qtr	127	111	(16)		
	2nd Qtr	85	75	(10)		
	1st Qtr	42	47	5		
6111						



6A14

Health Care Professions includes: Physicians,

Dentists/Dental Hygienists, Physician Assistants, Certified

Advanced Registered Nurse Practitioners and

Pharmacists/Pharmacist Technicians.

Underserved is defined as Medicare patients, uninsured patients, and patients in rural areas where there is insufficient capacity to serve the population. Data Source:

Community Health Systems, DOH. Reporting Frequency:

Quarterly. Measure began in 07-09.

A015 Patient and Consumer Safety

Statewide Result Area: Improve the health of Washingtonians
Statewide Strategy: Provide access to appropriate health care

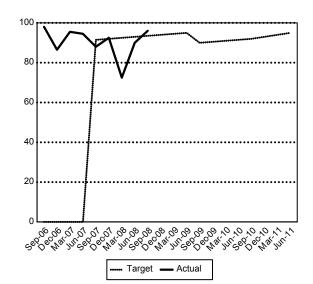
Expected Results

Health care professional credentials issued within 14
days of complete applications.

	aayo o.	complete appli	outionor	
Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	95%		
	7th Qtr	94%		
	6th Qtr	93%		
	5th Qtr	92%		
	4th Qtr	91.5%		
	3rd Qtr	91%		
	2nd Qtr	90.5%		
	1st Qtr	90%		
2007-09	8th Qtr	95%		
	7th Qtr	94.75%		
	6th Qtr	94.25%		
	5th Qtr	93.75%	96.1%	2.35%
	4th Qtr	93.25%	90%	(3.25)%
	3rd Qtr	92.75%	72.6%	(20.15)%
	2nd Qtr	92.25%	92.3%	0.05%
	1st Qtr	91.75%	88%	(3.75)%
2005-07	8th Qtr	0%	94.4%	94.4%
	7th Qtr	0%	95.7%	95.7%
	6th Qtr	0%	86.7%	86.7%
	5th Qtr	0%	98.1%	98.1%



The target is to issue credentials (licenses, certifications, or registration) for individual health care professionals within 14 days after all required documentation is received by the Department. The Department issues over 50,000 health care provider credentials each year. Data Source: Health Systems Quality Assurance, DOH. Reporting Frequency: Quarterly. Measure began in 07-09.



Increase in adverse events reported by health care facilities.

racinues.							
Biennium	Period	Target	Actual	Variance			
2009-11	8th Qtr	62					
	7th Qtr	60					
	6th Qtr	59					
	5th Qtr	57					
	4th Qtr	55					
	3rd Qtr	54					
	2nd Qtr	52					
	1st Qtr	50					



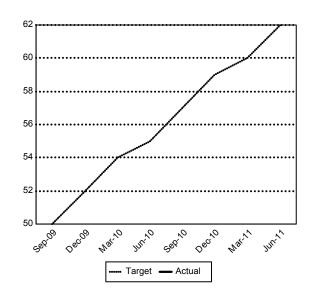
Health care facilities are required by law to report on 28 different types of adverse events to gain an accurate understanding of the size and root cause of these events. Targets are not cumulative and the intent is to receive a minimum of reports per quarter. Data Source: Community Health Systems, DOH. Reporting Frequency: Quarterly. Measure begins in 09-11.

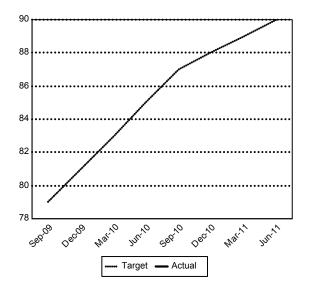
Percent of complaint investigations initiated against health care facilities within set timelines.

Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	90%		
	7th Qtr	89%		
	6th Qtr	88%		
	5th Qtr	87%		
	4th Qtr	85%		
	3rd Qtr	83%		
	2nd Qtr	81%		
	1st Qtr	79%		

6G15

Each year the Department receives approximately 800 complaints against health care facilities. Each complaint is evaluated to determine appropriate action. Patient safety relies on the Department's ability to investigate and resolve complaints as quickly as possible. Data Source: Health Systems Quality Assurance, DOH. Reporting Frequency: Quarterly. Measure begins in 09-11.



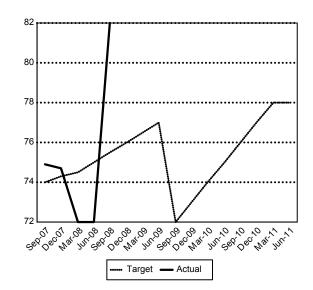


Percent of complaints against Healthcare
Professionals completed within set timelines.

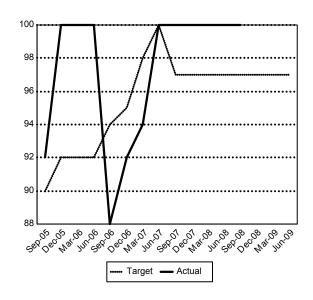
Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	78%		
	7th Qtr	78%		
	6th Qtr	77%		
	5th Qtr	76%		
	4th Qtr	75%		
	3rd Qtr	74%		
	2nd Qtr	73%		
	1st Qtr	72%		
2007-09	8th Qtr	77%		
	7th Qtr	76.5%		
	6th Qtr	76%		
	5th Qtr	75.5%	82%	6.5%
	4th Qtr	75%	72%	(3)%
	3rd Qtr	74.5%	72%	(2.5)%
	2nd Qtr	74.3%	74.7%	0.4%
	1st Qtr	74%	74.9%	0.9%



The intent is to investigate and resolve complaints as quickly as possible. Timelines are established in WAC 246-14-010-120 in four process steps: Intake/Assessment; Investigations; Case Disposition; and Adjudication. The rules in WAC establish basic time periods for processing and resolving complaints against credentialed health care providers and applicants. Data Source: Health Systems Quality Assurance, DOH. Reporting Frequency: Quarterly. Measure began in 07-09.



Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	97%		
	7th Qtr	97%		
	6th Qtr	97%		
	5th Qtr	97%	100%	3%
	4th Qtr	97%	100%	3%
	3rd Qtr	97%	100%	3%
	2nd Qtr	97%	100%	3%
	1st Qtr	97%	100%	39
2005-07	8th Qtr	100%	100%	0%
	7th Qtr	98%	94%	(4)%
	6th Qtr	95%	92%	(3)9
	5th Qtr	94%	88%	(6)%
	4th Qtr	92%	100%	89
	3rd Qtr	92%	100%	89
	2nd Qtr	92%	100%	89
	1st Qtr	90%	92%	29



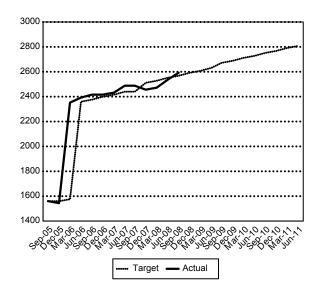
This measure promotes patient safety by setting a goal for the regular inspection of hospitals. State law requires hospitals be surveyed on average at least every 18 months. Measure began in 05-07.

A016 Prevent and Respond to the Transmission of Communicable and Infectious Disease

Statewide Result Area: Improve the health of Washingtonians Statewide Strategy: Identify and mitigate health risk factors

Expected Results

Number of HIV positive clients accessing private health insurance.					
Biennium	Period	Target	Actual	Variance	
2009-11	8th Qtr	2,810			
	7th Qtr	2,790			
	6th Qtr	2,770			
	5th Qtr	2,750			
	4th Qtr	2,730			
	3rd Qtr	2,710			
	2nd Qtr	2,690			
	1st Qtr	2,670			
2007-09	8th Qtr	2,630			
	7th Qtr	2,610			
	6th Qtr	2,590			
	5th Qtr	2,570	2,596	26	
	4th Qtr	2,550	2,535	(15)	
	3rd Qtr	2,530	2,469	(61)	
	2nd Qtr	2,510	2,460	(50)	
	1st Qtr	2,437	2,490	53	
2005-07	8th Qtr	2,437	2,490	53	
	7th Qtr	2,417	2,432	15	
	6th Qtr	2,397	2,417	20	
	5th Qtr	2,377	2,414	37	
	4th Qtr	2,357	2,390	33	
	3rd Qtr	1,579	2,356	777	
	2nd Qtr	1,559	1,543	(16)	
	1st Qtr	1,558	1,558	0	

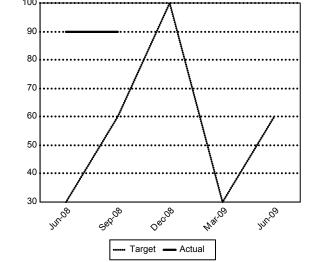


7A16

Statewide, annual numbers of new HIV diagnoses have been stable in recent years. Better treatments have led to steady increases in the number of people who are surviving with HIV/AIDS. By adhering to their HIV medication regimen, people living with HIV can suppress the amount of virus in their bodies to undetectable levels. As a result, clients are less infectious and less likely to be able to transmit HIV. Data Source: Early Intervention Program, DOH. Reporting Frequency: Quarterly.

Р	ercentage of communicable disease investigations			
and control procedures in place.				

Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	60%		
	7th Qtr	30%		
	6th Qtr	100%		
	5th Qtr	60%	90%	30%
	4th Qtr	30%	90%	60%



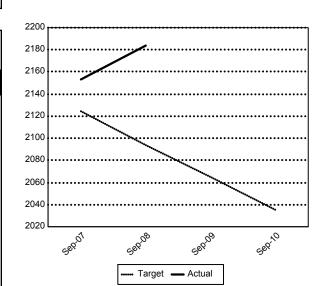
7B16

Investigation and control procedures for communicable diseases must be updated and reflect current practice.

Reporting frequency: Quarterly. Measure began in 07-09.

Reduce rate of Chlamydia infections in females ages 15-24.

		_		
Biennium	Period	Target	Actual	Variance
2009-11	5th Qtr	2,035		
	1st Qtr	2,065		
2007-09	5th Qtr	2,094	2,184	90
	1st Qtr	2,124	2,153	29



7C16

Data Source: Data obtained from DOH Sexually Transmitted Disease Management Information System and represents the previous calendar year's incidence rate. Data represent cases per 100,000 that are diagnosed during a calendar year, based on provider-reported, laboratory confirmed cases of chlamydial infection. Data reported annually in July Q1 and Q5.

Comment: Per 100,000

ZZZX Other Statewide Adjustments

Statewide Result Area: Improve the health of Washingtonians

Statewide Strategy: Increase healthy behaviors